

IMPORTANT INFORMATION:

COVID-19 VIRUS HAS SYMPTOMS LIKE A FLU, such as: fever, cough, shortness of breath and tiredness. If the symptoms mentioned above are manifested, please contact SNS 24 directly at 808 24 24 24.

GENERAL INFORMATION

Reception

- * Check-in time: from **4:00pm**;
- * Check-out time: until **11:00am**.

General information

- * Your room was prepared specially for you, nevertheless should you find anything out of order during your stay, kindly contact the reception;
- * Mandatory use of t-shirt & footwear within the building. Not allowed to smoke inside the building;
- * It is not allowed to remove any objects/fabrics from the room;
- * Reception will ask a deposit;
- * For your safety glasses, glass bottles or other sharp objects are not allowed in the garden area and throughout the pool area.

Safe in the room

- * Weekly price (7 days) of 17,50€ or daily rate of 3,00€;
- * The hotel is not responsible for any damages or thefts in the room.

Pool

- * Sunbeds: it is forbidden to reserve them, otherwise we reserve the right to remove any objects on top of them;
- * It is mandatory to use the top of the bikini;
- * Towels to use on the pool area, you should request them at the Spa's reception desk (deposit of 20,00€ each). You can change towels once a day.

Wi-Fi

Wireless internet connection available in all indoor areas of the hotel. The password is "SEHOTEL". Live Streaming's are not supported

Maid service

Room will be cleaned daily however kitchenware is not included (eg dishes, cutlery, glasses, etc.). Towels and sheets will be changed twice per week or on request.

Car Park

Private car park available within the hotel premises. It is required a deposit of 10,00€ in order to have the car park key.
We are not responsible for thief, damage or any valuables left in the vehicles.

Resources

In order to maximize the hotel resources, we kindly ask to close the terrace door, all windows as well as the main door.

Telephone

- * In order to dial another room, kindly mark "1" and then the room number
- * For outsider calls, please dial "0" then the telephone number
- * Internal contacts:

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| Reception – 9 | Bar Flor-de-Lis – 204 |
| Spa – 215 | Santa Eulália Grill Restaurant – 201 |

TIME SCHEDULES

Grill Restaurant (Floor 0)

- * 07:30am to 10:30am Buffet breakfast
Reservation required

Sensações Restaurant (Floor -1)

- * 07:00pm to 10:00pm Dinner
Guests on half-board, beverage not included

"Flor-de-lis" Bar (Floor 0)

- * 10:30am to 12:00am Beverage menu available
Enjoy a nice aperitif at the bar. Every day the bartender will have a special cocktail.
- * 12:30am to 5:00pm At your disposal a snack menu

Pool Bar (Floor 0)

- * 10:30am to 17:30pm Beverage menu available
Enjoy a nice aperitif at the bar. Every day the bartender will have a special cocktail.
- * 12:30pm to 5:00pm At your disposal a snack menu

Spa

- * From 10:00am to 1:00pm and from 2:00pm until 7:00pm;
- * Daily price: 7,50€ per person or 12,50€ per couple (includes sauna, Turkish bath, fitness area, indoor pool with water jets and a relax area);
- * Compulsory to wear shower caps in the in-door swimming-pool;
- * At the Spa reception you may book your massages with our therapist (check the price list).

Taxes are included in all prices of this leaflet.